

PHARMACEUTICAL CARE SERVICES PLAN 2016/2017

Aim

- 1.1 The NHS Borders Pharmaceutical Care services Plan 2016 is designed to evaluate the current service provision, identify any gaps and support the decision making process on any future application for a new community pharmacy in the Scottish Borders.
- 1.2 A secondary function of the plan is to inform and engage members of the public, health professions and planners in the planning of pharmaceutical services.

Background

- 2.1 The National Health Service (Pharmaceutical Services) (Scotland) Regulations 2009 determines the process to be followed when applications are made to NHS Boards to provide NHS pharmaceutical services.
- 2.2 The 2011 Amendment Regulations (SSI 2011/32) make a number of changes to the Control of Entry arrangements and processes for inclusion on the pharmaceutical list. Regulation 6 amends Regulation 15 of the Principal Regulations so that Boards are obliged to publish ***Pharmaceutical Care Services Plans***.
- 2.3 Boards also have to monitor their Pharmaceutical Care Services Plan annually to reflect changes in service provision or patient needs.

Summary

- 3.1 From the evidence gathered and outlined within this plan it is apparent that the current service provision is adequate for the populations immediate needs. No major gaps have been identified and the Scottish Governments vision and action plan for pharmaceutical care, Prescription for Excellence, has provided the platform for community pharmacy services to develop significantly enabling them to make a fundamental contribution to the health of the population. Prescription for Excellence will facilitate change from the traditional role of each pharmacy dispensing in favour of clinical pharmacy services and access to pharmaceutical care. Future contract applications should be required to demonstrate partnership with patients and health and social care professionals and a plan to provide person-centred pharmaceutical care services to meet the specific needs of the population they serve.
- 3.2 Since the publication of the 2015 Pharmaceutical Care Services Plan, a new pharmacy has opened in Burnfoot, Hawick, which includes a Sunday service. The railway link to Edinburgh opened in 2015 with stations at Stow, Galashiels and terminating at Tweedbank. It may change pharmaceutical care needs in these areas depending on population changes.
- 3.3 Over the coming year priority areas where pharmaceutical care services are being developed or established are:
 - Services to support safe medicines administration such as the medicines review service coinciding with the launch of the Sick Day Rules cards

- Medicines reconciliation at discharge and discharge follow up through a new Prescription for Excellence technician
- Reducing medicines waste and supporting Cost Effective Prescribing Initiatives
- Concordance support
- Clinical Medication Reviews in Care Homes
- Carers Support
- Supply of Specialist Treatments (e.g. HIV, Hepatitis C, Rheumatology & Oral Chemotherapy).
- Palliative Care Support
- Supporting common clinical conditions such a urinary tract infections; exacerbation of respiratory conditions; impetigo.

- 3.4 In order to ensure service continuity all pharmacies have been asked to submit their business contingency plans. Availability of a current plan will be a requirement for any pharmacy participating in a local enhanced service. A key challenge for the coming year will be to support and enable pharmacists, providing NHS pharmaceutical care, to become NHS accredited clinical pharmacist independent prescribers working in collaborative partnerships with medical practitioners.
- 3.5 It is evident that the quality, range and promotion of services being provided can vary between pharmacies and it should be the aim of NHS Borders to develop governance arrangements that will ensure that a patient can expect the same high standard of service in all the pharmacies regardless of location.
- 3.6 The Pharmaceutical Care Services Plan has been discussed at the groups listed below in Consultation.

Recommendation

The Health & Social Care Integration Joint Board is asked to **note** the report.

Policy/Strategy Implications	Complies with the National Health Service (Pharmaceutical Services) (Scotland) Amendment Regulations 2011 to amend the provisions for the control of entry application process regulations.
Consultation	Area Pharmaceutical Committee GP Sub-Committee Primary, Acute & Community Services Clinical Board Clinical Executive Strategy Group NHS Borders Board Area Clinical Forum Public Reference Group/Public Involvement
Risk Assessment	N/A
Compliance with requirements on Equality and Diversity	Supports NHS Borders Equality & Diversity through ensuring equitable access to Pharmaceutical care.
Resource/Staffing Implications	N/A

Approved by

Name	Designation	Name	Designation
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Cliff Sharp	Interim Medical Director		
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Author(s)

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